



What Do Our Customers Say?

“If we were to run our equipment on electricity, it would cost us three times more to operate our business.”

- Rhonda Eysel, CEO
Master Kleen Dry Cleaners

Master Kleen is a family owned and operated dry cleaner and laundry service that has been in business for over 50 years. They maintain the highest standards of quality by becoming involved with all aspects of their business and understanding the needs of their customers. They have 5 locations in Columbus, GA and Phenix City, AL and offer a free pick up and delivery service to homes and offices in Columbus and Harris County, GA and Phenix City, AL. In addition to laundry services and dry cleaning, Master Kleen also specializes in cleaning garments that have been affected as result of fire and water damage.

Annually, Master Kleen dry cleans approximately 286,000 pounds of clothing and launders approximately 273,000 men's dress shirts. In a business that relies so heavily on machinery, it is imperative that Master Kleen has the most cost effective equipment. According to Chief Executive Officer Rhonda Eysel "all of our equipment is run by natural gas, including our boiler and water heater. We want our equipment running on natural gas because if we were to run our equipment on electricity, it would cost us three times more to operate our business." In addition to the cost savings associated with using natural gas, Rhonda also stated "natural gas is very reliable. If we have a power outage, we are still able to operate our business."



Rhonda also spoke of her experience working with Liberty Utilities. "Doing business with Liberty is really easy. They have great customer service. If we have any issues they will come right out and they tend to our needs. They also offer online payment, which is really convenient. We are very happy with not only our gas service, but with Liberty Utilities as well."



Liberty Utilities

A local approach to management allows Liberty Utilities to provide a superior customer experience to our 56,500 residential and business customers located in Georgia. We strive to provide high levels of performance in service reliability, an enjoyable customer experience, and an unwavering dedication to public and workplace safety.

Our company structure and the process we follow have been designed with customer service at the center. The Business and Community Development team consists of 4 Managers and one Coordinator. Each property owner is paired with one Manager and our Coordinator to ensure a personalized experience. From learning about the benefits of natural gas all the way through having your meter installed, our staff is here to help.

Meet a Member of the Team



Lawrence Derby
Manager

Larry joined Liberty Utilities in May of 2016. As a Manager, he is responsible for helping new residential and commercial customers bring natural gas to their properties.

Prior to joining the company, Larry was the president of an local oil company for 26 years. When he is not at work, he enjoys spending time with his wife, two sons, grandson, and his nine dogs.

Georgia

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Liberty Utilities

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